

David Finster

IT Professional Seeking Opportunities

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Motivated technology professional and trusted advisor providing solutions for 200+ business, residential, and government clients for 15+ years. Creative business problem-solver, adept at evaluating buy vs. build to develop custom systems when needed or modifying off-the-shelf products to achieve the best ROI and workflow results. Effective vendor negotiator and expert at product evaluation on behalf of clients. Website developer of marketing, e-commerce, and government information portals. A reliable team player that has earned the long-term trust of clients while handling their sensitive data, many for over a decade.

Seeking a position to empower users, create new solutions and increase efficiency.

Core Competencies

- Strong verbal and written communication skills
- Proven ability to organize, prioritize, and multi-task
- Work independently and as part of a team
- Easily establish rapport with clients
- Translate technical issues into relatable terms for users
- Fast learner who quickly masters new technologies
- Creative, business-focused problem solver
- Flexible and adaptable to changing business needs
- Focused on bottom-line results and performance

Areas of Expertise

- Desktop and remote support
- SQL database development
- WordPress development and hosting
- Product evaluation / vendor negotiation
- Procedural documentation and tutorials
- Individual and classroom training
- Hardware repair
- Software development
- Network and server administration

Experience

Owner

2004 to Present

David Finster Consulting, Punta Gorda, FL, Fortress Computer Service LLC, Pilot Point, TX

Consultant serving 200+ small business, residential, non-profit and government clients. Remote and on-site support, training, software development, network installation, data backup, computer repair. Reseller of remote backup, monitoring / management solutions, 20+ brands of hardware, software, and services including Google, Hewlett-Packard, Cisco, Microsoft, Dell, CA, Symantec, McAfee, and GFI. Web hosting of 150 domains and 30 associated websites. Custom hardware / software solution development.

Significant Clients and Projects

- **Five City Government Offices** (*Aubrey, Cross Roads, Lindsay, Oak Point & Pilot Point, Texas*)
Full-service computer support & web development for library, city hall, police & fire departments.
- **Nature's Source Nutritionals** (*Pharmacy chain with 11 locations in Texas & New Mexico*)
Enhanced profitability of nutritional supplements with custom developed educational kiosks.
- **OTech, Inc.** (*World leader in EHR, PACS, IHE, DICOM, & HL7 training and consulting*)
Created new revenue streams with virtual classrooms. Protected customer's products with software activation and hardware licensing. Supported classroom sessions as assistant instructor.
- **W&S Veterinary Clinic** (*Equine surgical hospital*)
Saved customer \$15,000 with custom built digital x-ray storage and viewing system.

Experience

Senior Programmer III

2001 to 2004

Levi Strauss & Co., Dallas, TX

Team leader for supply-chain interface with Walmart & J.C. Penny. Leader of Terms of Engagement product to monitor working conditions in Central America and Asia-Pacific. Received Copper Rivet Award for early completion/under budget enhancements to applications.

Webmaster

1999 to 2001

Corel Corp., Dallas, TX

Multiple awards and company-wide recognition for redesign of multi-lingual website. Built critical IT functionality while managing web development team and interfacing with overseas sales offices.

Technical Specialist

1992 to 1999

Thomson Reuters / Computer Language Research, Carrollton, TX

Multiple Director and VP awards in the Advanced Technology Group for work on new tax audit products for the IRS, commercial banking and national accounting firms. Lead developer of multimedia training products.

Education

Computer Science program, Eastfield College, Dallas, TX.

Technical Skills

Platforms:	Windows, MacOS, Linux, Hyper-V, Amazon AWS, VMWare, VirtualBox, Docker
Development:	MS-SQL, MySQL, MariaDB, Visual Studio, Git
Data Analysis:	Power BI, MS Power Query, T-SQL, SSIS, SSRS, SSAS
Mapping & GIS:	QGIS, GRASS GIS, Google Maps, OpenStreetMap
Collaboration:	Slack, Google GSuite, Zoho Suite
Languages:	VB, Python, JavaScript, Classic ASP
Web:	WordPress, Apache, HSPHERE, cPanel, Google Analytics, CSS, HTML
Internet:	DNS, DHCP, S3, Route 53, Lightsail, EC2, SSH
VPN:	IPSec, PPTP, OpenVPN
CRM:	ZohoCRM, SugarCRM, SuiteCRM
Support & RMM:	ConnectWise, TeamViewer, LogMeIn Rescue, VNC, Ninite, Autotask, Kaseya
Applications:	Quickbooks, Peachtree, MS Office, Visio, Pencil, Photoshop, GIMP, Inkscape
Backup Systems:	SpiderOak, iDrive, GFI, Intronis, Paragon, Macrium, Acronis, Mozy, Carbonite
Networking:	CAT5e cabling, Zyxel, Sonicwall, HP, Cisco, Peplink, Untangle, Vyatta, Linksys, Netgear, D-Link, Ubiquiti, Motorola, Proxim, TP-Link, DD-WRT, Wireshark
NAS:	FreeNAS, Synology, Buffalo, QNAP, ownCloud
Medical Imaging:	Merge eFilm, Conquest PACS, dcm4che, DCMTK, Horos, OsiriX
Public Library:	CASSIE, Deep Freeze, Rollback Rx, Destiny Library Manager, Evergreen ILS
Veterinary:	AVImark, EDMS, EDSI, WiseOption Ranch Manager
Scripting:	Bash, Windows Batch, Powershell, AWK, RSync
VoIP:	Asterisk, 3CX, Polycom, Aastra, FreePBX, SIP, Google Voice